

EuroFM

european facility management network



EuroFM Overview

25. October 2008



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“The advancement of FM knowledge
across Europe”



About EuroFM

Mission:

- EuroFM's (the European Facility Management Network) mission is the advancement of knowledge in Facility Management in Europe and its application in Practice, Education and Research.

Origin:

- EuroFM started as a network in 1987. The Association European Facility Management Network was founded in 1993 as an association under the Dutch law.



About EuroFM

Today:

- **EuroFM has 86 (80 in 2007) members in three categories:**
 - 33 National Associations in 18 countries
 - 41 Research/Educational Organisations in 15 countries
 - 15 Corporate Associates in 5 countries



Institutional Governance

The EuroFM board per January 2008, consists of 7 representatives of the EuroFM members:

- Mr. Albert MM Pilger – chairman (FMA Austria)
- Mr. Wayne Tantrum – vice-chairman (Interserve UK)
- Mr. Ole Emil Malmstrøm – secretary/treasurer (DFM, Denmark)
- Ms. Helena Ohlsson – board member/PNG Chairman (IFMA Sweden)
- Mr. Per Anker Jensen – board member/RNG Chairman (Technical University Copenhagen)
- Mr. René Hermans – board member/ENG Chairman (NHTV Breda, the Netherlands)
- Ms. Helena Ohlsson – board member/Corporate Associates (acting)



EuroFM's chairmen since the start of the network:

- Mr. Bart Bleker was the first Chairman (1987 - 1990)
- Prof. Keith Alexander - UK (1990 - 2000)
- Mr. Lionel Prodgers - UK (2000 - 2004)
- Mr. Jose Garcia Cuartero – Spain (2005-2007)
- Mr. Albert MM Pilger – Austria (2008 – now)



EuroFM Meetings

Objectives

1. Promote FM at national level with international events
2. Advance in EuroFM Projects
3. Provide international networking setting
4. Advance in the management of EuroFM
5. Provide a setting for CEN-TC European FM Standards work



EuroFM Meetings

Delft, Netherlands	January, 2006
Frankfurt, Germany	March, 2006
Vienna, Austria	September, 2006
Madrid, Spain	February, 2007
Zurich, Switzerland	June, 2007 (concurrently with EFMC 2007)
Brussels, Belgium	September, 2007
Kufstein, Austria	January, 2008
Manchester, UK	June 2008 (concurrently with EFMC 2008)
Helsinki, Finland	September 2008
London, UK	January 22./24., 2009
Amsterdam, Netherlands	June 15./17., 2009 (concurrently with EFMC 2009)
Lisbon, Portugal	September 10./12., 2009



EFMC – a EuroFM / IFMA joint venture



European Facility Management Conference 2007
Swiss Federal Institute of Technology
Zurich, Switzerland
26 and 27 June 2007



European Facility Management
Conference 2008
10th and 11th June 2008
The Palace Hotel, Manchester
www.efmc2008.com



European Facility Management
Conference 2009
June 2009
Amsterdam



Cross-Network Groups Projects

Communication Platform

- Nov 06, Feb 07, Jun 07, Nov 07, since March 08 (Quarterly)
- Editorial Board:
 - 8 country zones 2 knowledge areas
- 26 publication partners (18 countries)
- Electronic Distribution:
 - + 65.000 (Europe, USA, Japan, Brazil)
- EuroFM Institutional Information Platform





Editorial Board	
Chairman	Jose Garcia Cuartero <i>jgcuartero@grupocador.es</i>
Country Zone 1:	Richard Byatt <i>richard.byatt@bjfm.org.uk</i>
Country Zone 2:	Lennart Harpe <i>L.harpe@hummanagement.nl</i>
Country Zone 3:	Michael May <i>m.may@fhw-berlin.de</i>
Country Zone 4:	Laszlo Kuczogi <i>laszlo.kuczogi@k-ep.hu</i>
Country Zone 5:	Olav Saeboe <i>olav.saeboe@pro-fm.no</i>
Country Zone 6:	Roberto Perotta <i>perotta@ifma.it</i>
Country Zone 7:	Don Young <i>Donald.Young@ifma.org</i>
Country Zone 8:	
Research Knowledge area:	Per Anker Jensen <i>pja@byg.dtu.dk</i>
Education Knowledge area:	Thomas Wehrmüller <i>thomas.wehrmueller@zhaw.ch</i>
EuroFM	Jelle Bartlema <i>eurom@eurofm.org</i>

Publication Partners	
Zone 1 - UK + IRELAND	Zone 5 - HUNGARY + CZECH REPUBLIC + POLAND + BULGARIA
Zone 2 - NETHERLANDS	Zone 6 - DENMARK + FINLAND + SWEDEN + NORWAY + ICELAND + ESTONIA
Zone 3 - BELGIUM + FRANCE + LUXEMBURG	Zone 7 - SPAIN + ITALY + PORTUGAL
Zone 4 - GERMANY + AUSTRIA + SWITZERLAND	Zone 8 - OTHER CONTINENTS

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www.eurofm.org





EuroFM's Network Groups

- PNG Practice
- ENG Education
- RNG Research
 - the **life-blood** of the association
 - the **focus for all members' activities and initiatives**
 - each member organisation is able to belong to any one (or two or three) of the Network Groups, according to their interest and/or resource
 - each group has a committee of voluntary representatives with an identified leader responsible for facilitating the network activities
- Corporate Associates



European FM Awards

In Europe?

Be in the
NEW
EUROPEAN
FM AWARDS



Entries are open for three categories

- ★ PARTNERS ACROSS BORDERS
- ★ FM STUDENT OF THE YEAR
- ★ FM RESEARCHER OF THE YEAR

These NEW Awards recognise best practice in Facilities Management across Europe in meeting the challenge of different languages, cultures, currencies and regulations in the delivery of FM services, in the research undertaken to understand and improve performance of FM, and the skills of future European FM professionals.

Organised by EuroFM, the network of 75 organisations involved in FM across 15 European countries, and PFM magazine, the Awards will be presented at EPFC 2007 in Zurich on June 26 2007. All details and entry information is available on www.eurofm.org and www.pfm magazine.co.uk or email: euromawards@imgroup.co.uk

Sponsored by



- Student of the Year
- Researcher of the Year
- Partners across borders
- Facility Manager of the Year

- Corporate Sponsors
- Partnership with PFM (UK)



European FM Standardization



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1st Phase:

Promoted by: CEN

Liason Partner: EuroFM

Project: CEN-TC 348

Duration: 2004-2007

Developed Standards:

- 1.- EN 15221-1: Terminology in FM
- 2.- EN 15221-2: Guidelines to FM Service Contracts

2nd Phase:

New Agreement CEN-EuroFM

- 1.- Quality, SLA's, KPIs
- 2.- Taxonomy
- 3.- FM Processes
- 4.- Space Measurement Standards

Terms:

- Joint promotions of existing standards
- EuroFM's recognition as main Partner
- EuroFM "mirror committees" for development of new standards



European FM Standardization

Partnership Agreement EuroFM / CEN/TC 348

Agreements reached by EuroFM and CEN/TC 348 regarding the Facility Management European Standards on 17-18 January 2008 at Kufstein, Austria.



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CEN/TC 348

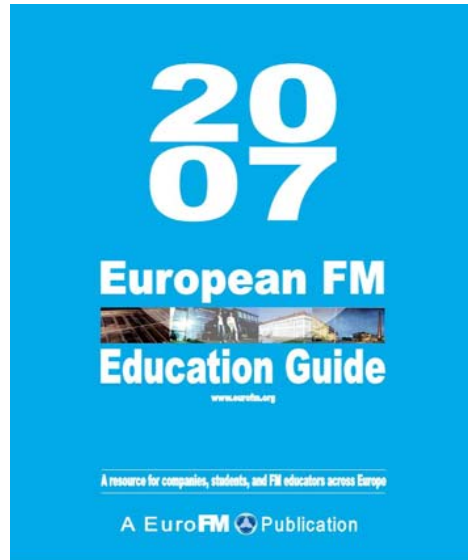
Remko Oosterwijk
Wiene Wijnstra

EuroFM

Jose Garcia Cuartero
Albert Pilger



Education Publications



Participating Institutions:

Kufstein University

Facilitec

Supporting Institutions:

IFMA Foundation

Johnson Controls

80 Programmes-54 Universities-14 Countries

36 Bachelor-34 Master-10 Phd



Practice Network Group (PNG)

- plays a leading role in bringing together the national organisations representing practitioners in FM to form a European body of FM professionals.
- one of the most prominent objectives is to improve the performance of business/companies and help organisations to be more productive, effective and creative as a result of continuous professional developments within the EuroFM network.



About the Practice Network Group

- Represents all EuroFM members who are practitioners in Facility Management (FM).
- Members come from 35 National Associations and Corporate Associates in 17 countries across Europe
- The overall goal of the group is to improve FM Business Performance by providing opportunities for continuous professional development within the EuroFM network.
- The PNG coordinates pan-European FM projects and facilitates exchange of national activities, developments and events.
- Projects are selected to prove value to members and facilitate communication between them.



Ongoing Initiatives 1/2

- **FMP** - collaboration with IFMA to assess the market for an **entry level international professional accreditation in FM**, in response to European Market demands expressed by the PNG members.
- **CEN** - An ongoing project within PNG to collaborate with the European Standardisations body, CEN, to **promote and develop the FM related standards**.
- **EuroFM Mentor programme** to enable senior International FM practitioners to share knowledge and experience with young talent. Mentees are welcome to apply via the EuroFM web page www.eurofm.org.



Ongoing Initiatives 2/2

- The **European Market Analysis** is a collaboration between the PNG and Rotterdam University in the Netherlands. How to continuously pull together information from the European FM market.
- **The Programme Advisory Group (PAG)** is responsible for the business content of the program of the EFMC. PNG elects the PAG together with IFMA and the national host association.



Research Network Group (RNG)

- The Research Network Group has most members from research organisations and educational institutions,
- however input and close co-operation with practice are vital for an adequate and high quality research and development work.
- FM research and development projects are typically focusing on the integration of all support activities, in time, with the core business.



Education Network Group (ENG)

- The Education Network Group consists of educators, students and people with an educational interest in academic tuition as well as training for FM practice.
- The ENG organises at the annual EuroFM conference the student Poster session and the election of the best FM student of the year.
- The members discuss developments in Bachelor and Master education and exchange ideas about the required competencies of (future) Facility Managers.
- The Education Guide and the Exchange Database of EuroFM underline and support the cooperation between the educational institutes.



Corporate Associates

- The Corporate Associates form a special category
- they are seen as supporters of the EuroFM common interest
- they are supposed to play an active role in the activities and projects of the different groups
- they represent commercial organisations and are dealing in products for the field of Facility Management
- the corporate associates have the same benefits as all other members and they are represented in the Board.



EuroFM projects 1/3

- **PNG**
 - Professional Certification development in Europe
 - EuroFM / IFMA cooperation
 - The practical use of the CEN standards across Europe
 - Professional Mentorship programme.
 - European FM Market Analysis



EuroFM projects 2/3

▪ **ENG**

- FM Student Poster Gallery Competition (EFMC)
- European FM Education Guide
- Exchange Programme across borders
- Dean meetings across borders



EuroFM projects 3/3

- **RNG**
 - Usability
 - Healthcare FM
 - Community-based FM
 - FM Processes (in connection to CEN Standard Project)
 - European Workplace Research Projects: Knowledge Network



Hot in Europe

- Market awareness
 - Standardisation
 - Analysis
- Sustainability
 - Ethics
 - Environment
- Organisational management and variations
- New types of workplace support
- Web enabled tools
 - International workplace survey



Contributions 2009

Category	I	II	III	IV	V
Member range	1 - 50	51 - 100	101 - 1000	1001 - 6500	>6500
Contribution cat. I	€ 550				
Contribution cat. II + pr. member:		€ 550 + € 8,80			
Contribution cat. III + pr. member			€ 990 + € 4,40		
Contribution cat. IV + pr. member				€ 4.950 + € 1,10	
Contribution cat. V					€ 11.000



What can you get back from EuroFM?

- Recognition at a European level
- Representation at EuroFM board
- Access to new and experienced talent
- Communication with 17 countries in one click
- International project management
- Knowledge sharing
- Exposure to a European market place
- Interaction with FM:s from all over Europe
- Access to research and university programmes

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Thank you for your time

For more information please contact Albert MM Pilger (pilger.a@pfm.at) or visit our web Site www.eurofm.org

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